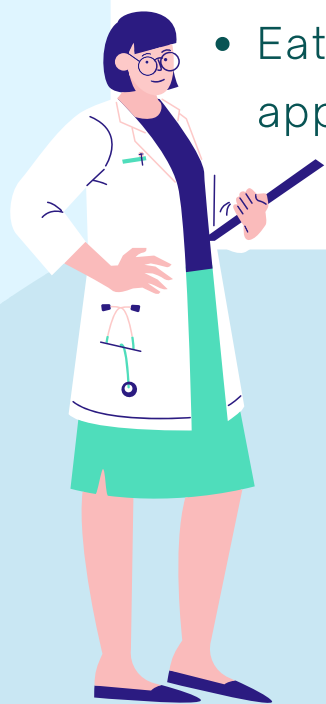
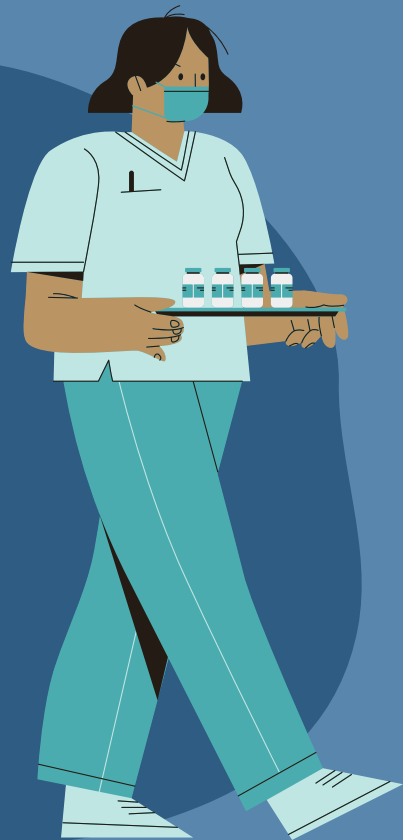


8 QUICK TIPS TO PREPARE FOR YOUR VACCINATION APPOINTMENT AT SCCC

- Please bring along your own **pen, NRIC & mobile phone**.
- Put on **loose apparel** for an easy jab, especially on the arm area.
- **BE PUNCTUAL** for your appointment. Visitors are encouraged to arrive 30 mins before their appointment. *Early arrivals via personal vehicles will not be allowed into parking.
- **FOLLOW** the direction of your **assigned HCO**.
- Bring along a shawl/jacket/something warm as it **gets chilly** in the Centre (air-conditioned).
- **Parking is waived** for vaccinees.
- Bring your own **water bottle** in case you get thirsty.
- Eat and drink **sufficiently** prior to your appointment.



FREQUENTLY ASKED QUESTIONS (FAQS) @ SCCC



1

Q: Where will the vaccinations be held at Setia City Convention Centre (SCCC)?

A: At our Hall 1 & 2, the building of which is in green and yellow. You can use Google Maps or Waze to our location by searching for Setia City Convention Centre.

2

Q: Will there be wheelchairs available?

A: Yes. Wheelchair on loan is available at drop off area.

3

Q: Do you accept walk-ins?

A: The vaccination centre is not open to walk-ins

4

Q: What type of vaccines are available at the centre?

A: The type of vaccine will be advised by the medical authorities and is subjected to confirmation based on respective health history records. Our (the Centre) role is to facilitate as a venue provider.

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FREQUENTLY ASKED QUESTIONS (FAQS) @ SCCC

5

Q: Which is the nearest carpark to SCCC Vaccination Centre (click on the locations)?

A: For HCO A - Car Park B & Car Park C

For HCO B - Car Park A, Car Park B, Car Park C & P2 Parking

For HCO C - Car Park A & P2 Parking

Note: Access to parking is only open 1 hour before your appointment.

6

Q: How much is the parking rate?

A: Parking is waived for vaccinee.

7

Q: What is the easier access to the Centre?

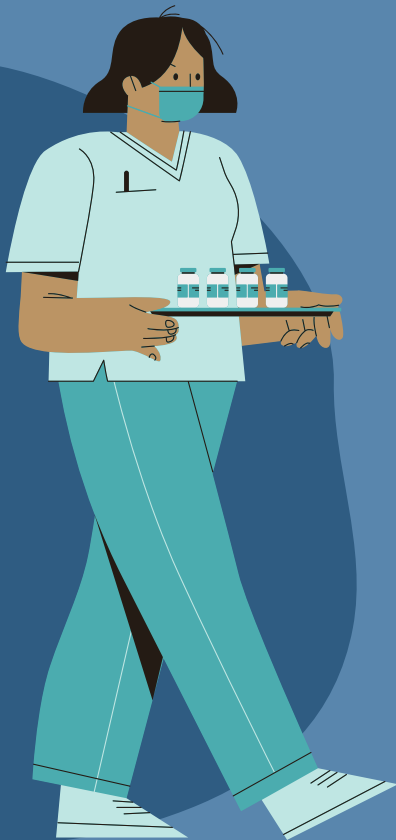
A: Follow the directional signages according to your assigned Healthcare Organiser (HCO). The information is provided on your appointment details in the MySejahtera app.

8

Q: Can senior citizens be accompanied by a guardian?

A: Only ONE companion/guardian is allowed. However, prior to entry, the security will assess the situation before the companion/guardian can enter the premises.

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FREQUENTLY ASKED QUESTIONS (FAQS) @ SCCC

9

Q: What should I do if I experience a reaction after receiving the vaccination?

A: If it happens while you are at the Centre, no worries as there will be healthcare professionals to assist you.

10

Q: What if I experience the side effects at home?

A: Kindly refer to the website provided below for more information about the side effects of vaccines:

<https://www.vaksincovid.gov.my/en/>

11

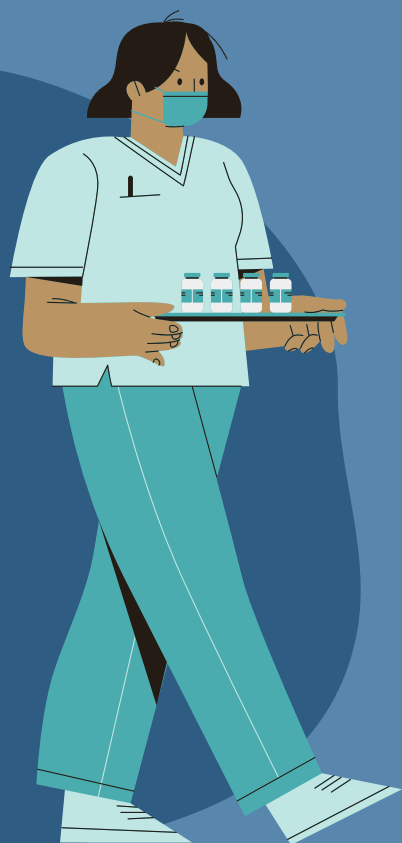
Q: Is there WiFi available?

A: Yes, you may connect to Setia Guests Wi-Fi. No password required.

12

Q: Can I swap my appointment with someone else?

A: No, it is not possible.



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FREQUENTLY ASKED QUESTIONS (FAQS) @ SCCC

13

Q: What if it rains?

A: You can drop off your loved one at HCO entrance.

14

Q: Is there any food & beverages available?

A: Yes, there will be limited food trucks on site.

15

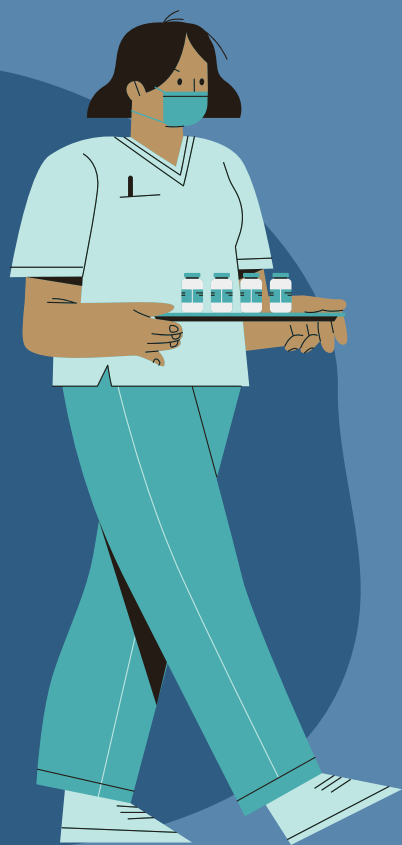
Q: What MySejahtera risk profiles are allowed in the Centre?

A: Only Low Risk, Casual Contact Symptomatic and Non Symptomatic are allowed to enter. Please check your risk profile in MySejahtera.

16

Q: I have some mild medical condition which I am unsure if I am eligible to take the vaccine. Can I still get the jab?

A: Prior to receiving your vaccination, you would be interviewed by a qualified doctor to approve the inoculation process.



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FREQUENTLY ASKED QUESTIONS (FAQS) @ SCCC

17

Q: Is there any e-hailing services to SCCC?

A: Only Grab.

18

Q: What is the operation time?

A: 8.00am to 9.00pm.

19

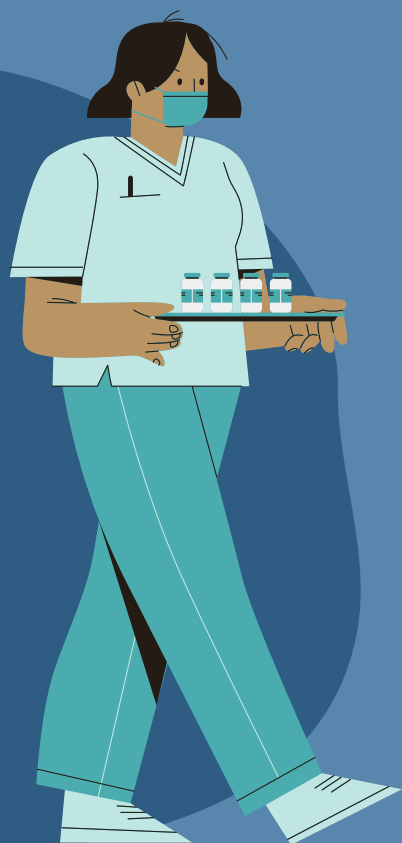
Q: Can I change/reschedule my appointment time & date?

A: Kindly refer to the MySejahtera app Helpdesk for more information.

20

Q: What if I am late?

A: You are still allowed to enter the Centre after your appointment time. Please try not to exceed more than 30 minutes from your appointment time. Appointments are scheduled evenly to avoid overcrowding.



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