

## Citizen Setia Programme Frequently Asked Questions

No.	Question	Answer														
1.	Is there any new feature in Citizen Setia Programme?	Yes, and for greater benefit! <b>Your Loyal Customer Rebate (LCR) entitlement can now be extended to immediate family members include your spouse, parents, children or siblings</b> upon purchase of their <b>FIRST participating Setia property</b> .														
2.	What is the LCR entitlement that your immediate family member will receive?	The <b>same LCR entitlement</b> as you do. Better still, your current LCR entitlement will remain unaffected.														
3.	Is this extension of Citizen Setia's LCR to immediate family members temporary or permanent?	Good news; it's <b>permanent!</b> The extension is now an integral part of the Citizen Setia Programme.														
4.	How do I extend my LCR to my immediate family?	Upon purchase confirmation, our sales staff will present you <b>the LCR application form</b> which has to be submitted together with these <b>documents as a proof of relationship</b> - Birth certificate OR marriage certificate; AND NRIC OR passport.														
5.	What are the new LCR tiers?	<p>As shown below, you can now receive <b>up to 3% LCR Entitlement</b>, compared to previous maximum of 2.5%.</p> <table border="1"> <thead> <tr> <th colspan="2">New LCR Tiers</th> </tr> <tr> <th>Total accumulated final purchase price of Setia properties</th> <th>LCR Entitlement</th> </tr> </thead> <tbody> <tr> <td>RM0 – RM699,999</td> <td>1.0%</td> </tr> <tr> <td>RM700,000 – RM1,499,999</td> <td>1.5%</td> </tr> <tr> <td>RM1,500,000 – RM2,499,999</td> <td>2.0%</td> </tr> <tr> <td>RM2,500,000 – RM3,499,999</td> <td>2.5%</td> </tr> <tr> <td>RM3.5 million and above</td> <td>3.0%</td> </tr> </tbody> </table> <p>*T&amp;C apply &amp; subject to participating Setia properties.</p>	New LCR Tiers		Total accumulated final purchase price of Setia properties	LCR Entitlement	RM0 – RM699,999	1.0%	RM700,000 – RM1,499,999	1.5%	RM1,500,000 – RM2,499,999	2.0%	RM2,500,000 – RM3,499,999	2.5%	RM3.5 million and above	3.0%
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6.	What is the minimum purchase price that would qualify me to utilize my LCR entitlement?	Good news, there's <b>no minimum purchase price</b> required as long as they are the participating projects under the Citizen Setia Programme.														
7.	Would joint buyers also be entitled for LCR?	Yes. Each <b>joint buyer will be entitled for LCR based on the FULL final purchase price</b> which they can use to purchase subsequent participating Setia properties. They don't have to divide the price among co-buyers that results in a smaller share.														

\* Kindly refer to T&C for more details. S P Setia reserves the right to vary and amend any of the above without prior notice.